Emergency flashers

Use the emergency flashers if the vehicle malfunctions or is involved in an accident.

Press the switch to flash all the turn signal lights. To turn them off, press the switch once again.

NOTICE

■ **To prevent 12-volt battery discharge**

Do not leave the emergency flashers on longer than necessary when the hybrid system is not operating.

If your vehicle needs to be towed

If towing is necessary, we recommend having your vehicle towed by your Lexus dealer or a commercial towing service, using a lift-type truck or flat bed truck.
Use a safety chain system for all towing, and abide by all state/provincial and local laws.

Before towing

The following may indicate a problem with your hybrid transmission. Contact your Lexus dealer before towing.

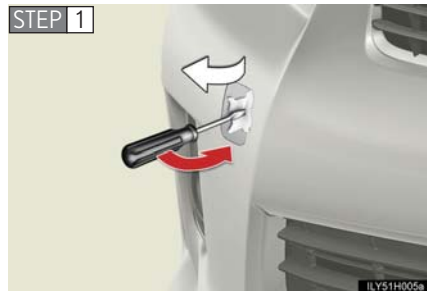
- The hybrid system is operating but the vehicle will not move.
- The vehicle makes an abnormal sound.

If there is a malfunction in the P position control system, the smart access system with push-button start or the immobilizer system, or if the 12-volt battery is discharged, the vehicle cannot be towed with the front wheels on the ground, as the front wheels may be locked. In this case, transport the vehicle with both front wheels or all four wheels lifted.

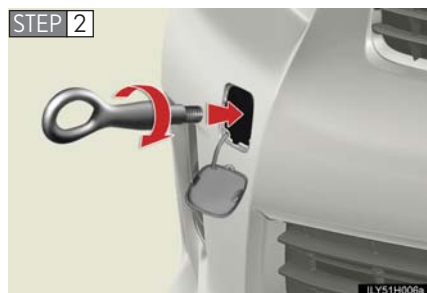
Emergency towing

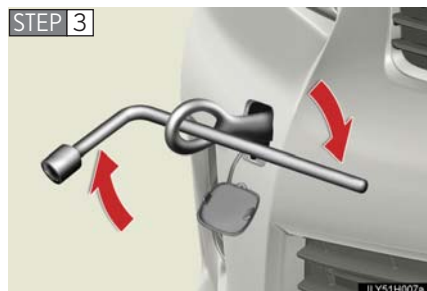
If a tow truck is not available in an emergency, your vehicle may be temporarily towed using a cable or chain secured to the emergency towing eyelet(s). This should only be attempted on hard surfaced roads for short distances at under 18 mph (30 km/h).
A driver must be in the vehicle to steer and operate the brakes. The vehicle's wheels, drive train, axles, steering and brakes must be in good condition.

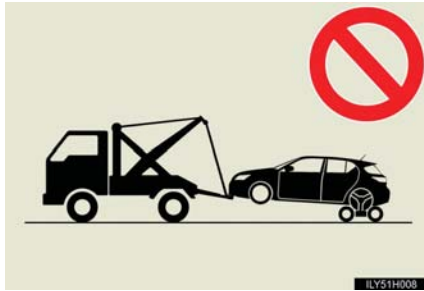
Installing towing eyelets

STEP 1

Remove the eyelet cover using a flathead screwdriver.

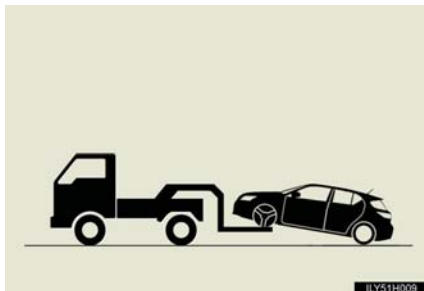
To protect the bodywork, place a rag between the screwdriver and the vehicle body as shown in the illustration.

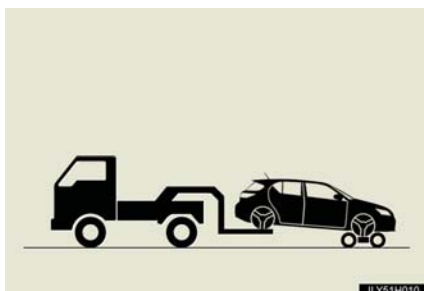
STEP 2

Insert the towing eyelet into the hole and tighten partially by hand.

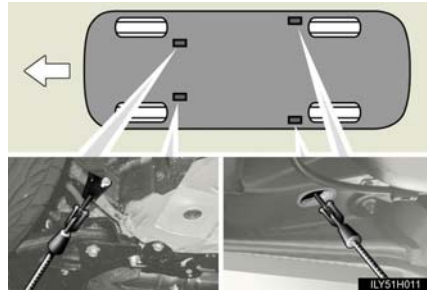
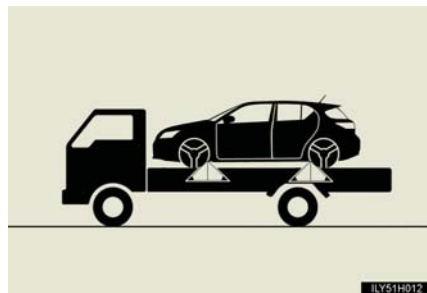
STEP 3

Tighten down the towing eyelet securely using a wheel nut wrench.

Towing with a sling-type truck

Do not tow with a sling-type truck to prevent body damage.

Towing with a wheel-lift type truck

From the front

Release the parking brake.

From the rear

Use a towing dolly under the front wheels.

Using a flat bed truck

If your Lexus is transported by a flat bed truck, it should be tied down at the locations shown in the illustration.

If you use chains or cables to tie down your vehicle, the angles shaded in black must be 45°.

Do not overly tighten the tie downs or the vehicle may be damaged.

Before emergency towing

STEP 1 Turn the "POWER" switch to ON mode.
Do not turn the "POWER" switch to ACCESSORY mode.

STEP 2 Shift the shift position to N.

STEP 3 Release the parking brake.

Emergency towing eyelet location

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CAUTION

Caution while towing

- Use extreme caution when towing the vehicle.
  Avoid sudden starts or erratic driving maneuvers which place excessive stress on the emergency towing eyelets and the cables or chains. Always be cautious of the surroundings and other vehicles while towing.
- Do not turn the "POWER" switch off.
  This may lead to an accident as the front wheels will be locked by the parking lock.
- If the hybrid system is off, the power assist for the brakes and steering will not function, making steering and braking more difficult.

Installing towing eyelets to the vehicle

Make sure that towing eyelets are installed securely.
If not securely installed, towing eyelets may come loose during towing. This may lead to accidents that cause serious injury or even death.

 NOTICE

To prevent damaging the vehicle

When raising the vehicle, ensure adequate ground clearance for towing at the opposite end of the raised vehicle. Without adequate clearance, the vehicle could be damaged while being towed.

To prevent causing serious damage to the hybrid transmission when towing using a wheel-lift type truck

Never tow this vehicle from the front with the rear wheels on the ground.

To prevent body damage when towing with a sling-type truck

Do not tow with a sling-type truck, either from the front or rear.

To prevent causing serious damage to the hybrid transmission in emergency towing

Never tow a vehicle from the rear with four wheels on the ground. This may cause serious damage to the hybrid transmission.

If you think something is wrong

If you notice any of the following symptoms, your vehicle probably needs adjustment or repair. Contact your Lexus dealer as soon as possible.

Visible symptoms

- Fluid leaks under the vehicle.
  (Water dripping from the air conditioning after use is normal.)
- Flat-looking tires or uneven tire wear
- High coolant temperature warning light flashes or comes on.

Audible symptoms

- Changes in exhaust sound
- Excessive tire squeal when cornering
- Strange noises related to the suspension system
- Pinging or other noises related to the hybrid system

Operational symptoms

- Engine missing, stumbling or running roughly
- Appreciable loss of power
- Vehicle pulls heavily to one side when braking
- Vehicle pulls heavily to one side when driving on a level road
- Loss of brake effectiveness, spongy feeling, pedal almost touches the floor